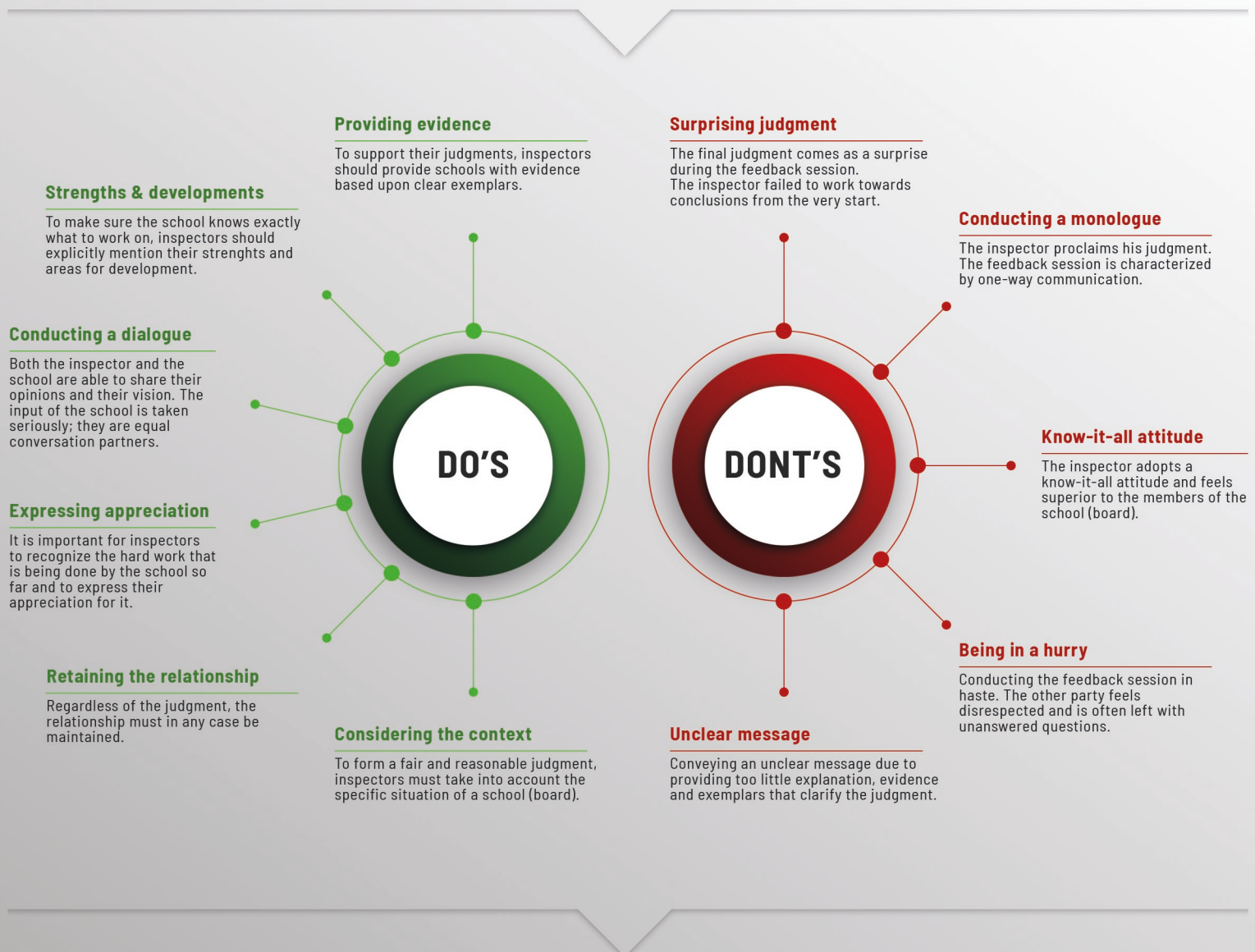


# FEEDBACK SESSION AFTER SCHOOL INSPECTION

What elements of professional communication in feedback sessions have a positive- or negative- impact on the willingness of school (boards) to improve their quality?



In case the school (board) is judged with **good quality**, focus on:

Expressing appreciation and motivating to bring about further improvements

In case the school (board) is judged with **inadequate quality**, focus on:

Working towards conclusions from the very start of the inspection process and emphasize what goes well in the school